

Upcoming features

- HR Management
- Document Management
- Extensibility
- Process Design
- End-User Capabilities
- Administration and Process Management



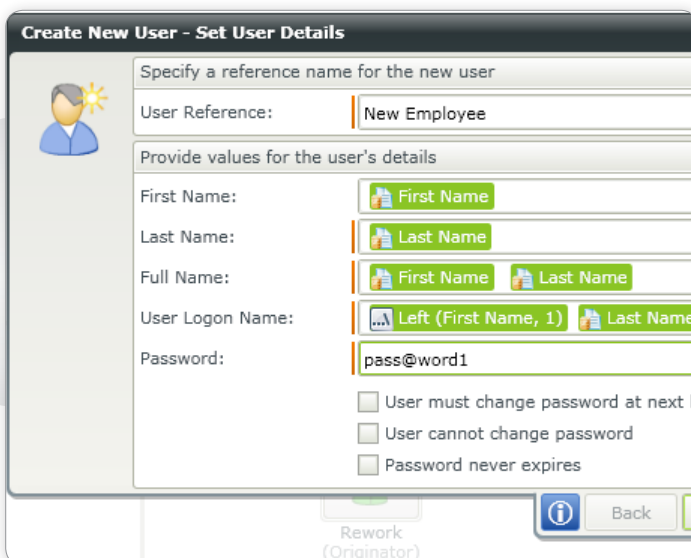
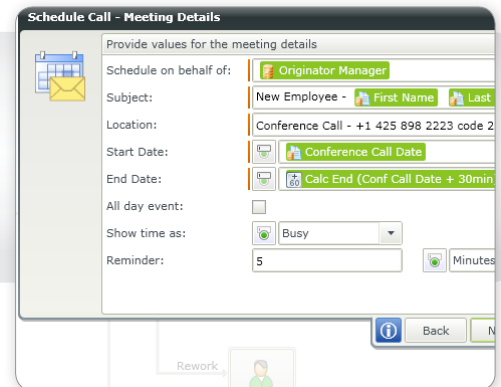
In our continuous drive to deliver additional value to our customers, K2 has made significant investments to enhance our products, and we continue to reinforce our leadership position in extensibility and ease of access to external data. Here are some highlights of exciting upcoming features.

HR MANAGEMENT

Employee maintenance is complex, but new K2 features added to our best-in-class HR management capabilities make it easier than ever to build HR processes, like employee onboarding and scheduling. K2 brings together the systems you have in place - to make things simpler, eliminate double work, cut turnaround time and ensure accuracy.

Meeting Scheduler

Stop the back and forth of meeting requests. Use K2 to find available meeting slots for everyone involved, and automatically send meeting requests based on the best available time. It goes right to their Outlook calendar. You can include this in any K2 process.

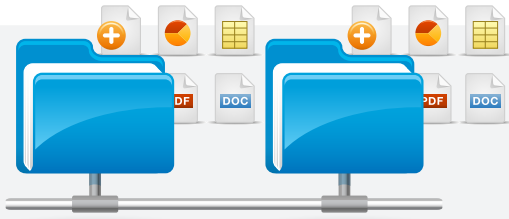


Active Directory and Exchange Wizards

K2 gives you the tools to integrate your processes with Active Directory and Exchange, so you can automate the setup of user accounts and e-mail boxes, update line-of-business systems in real-time, and keep track of tasks assigned to departments across your organization.

DOCUMENT MANAGEMENT

Document management is at the core of many processes, and it's important to reach peak efficiency in the shortest amount of time. K2 is already a leader in this category and continues to innovate. With K2, you always stay organized and in control. Add additional document management capabilities, integrated with SharePoint and Office applications, to any K2-based solution.



SharePoint 2010 Document Set Support

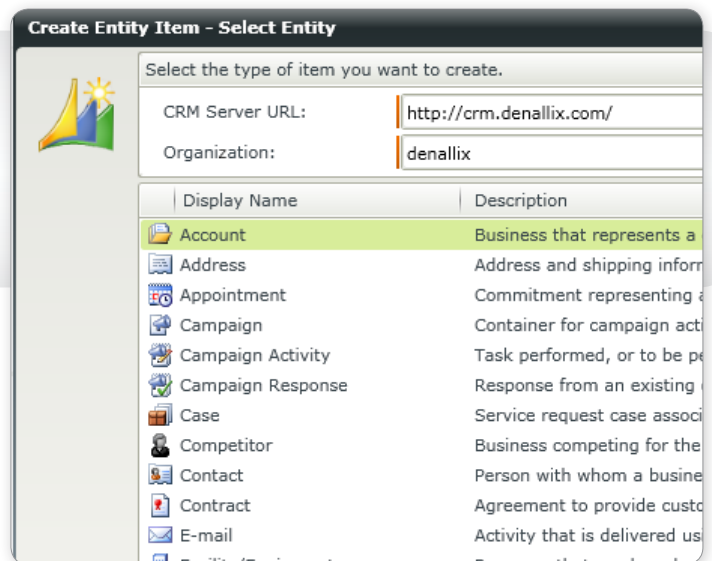
K2 takes full advantage of the new SharePoint 2010 features. Build solutions that manage multiple, related documents and work across SharePoint 2010 Document Sets and Folders. This capability is ideal for such processes as loan processing or case management - any solution that involves a large number of documents.

EXTENSIBILITY

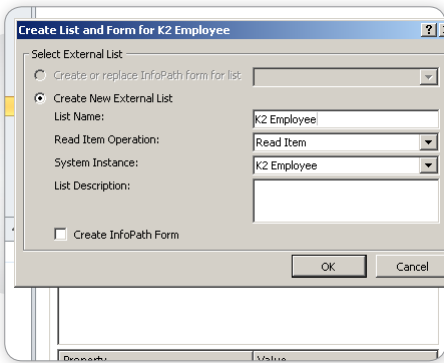
Workflows that work within a system like SharePoint save time and decrease costs. Process-driven applications that work across all your systems - including SharePoint, CRM and SQL Server - allow companies to leverage their human and IT assets and maximize their return on investment. K2's extensibility enhancements deliver more options and scenarios and foster even stronger efficiency potential.

New Integration with Microsoft Dynamics CRM

K2's brand new integration with Microsoft Dynamics CRM means users can build workflows and process-driven applications across their customer sales, services and marketing information investments.



EXTENSIBILITY (CONT.)



SharePoint External List Support

You've created a new list in SharePoint that displays all your employees' vacation information stored in an external list, but how do you update that data as part of your company's vacation request process? With this new K2 feature, you can easily create, read and update external lists exposed in your SharePoint environment from any K2 process.

Access to SQL Data

Automatically generate K2 SmartObjects based on SQL tables, stored procedures or views. This powerful enhanced feature allows you to create a process that will automatically suggest related K2 articles when your customers open a support ticket, for example. Fewer support calls, happier customers.

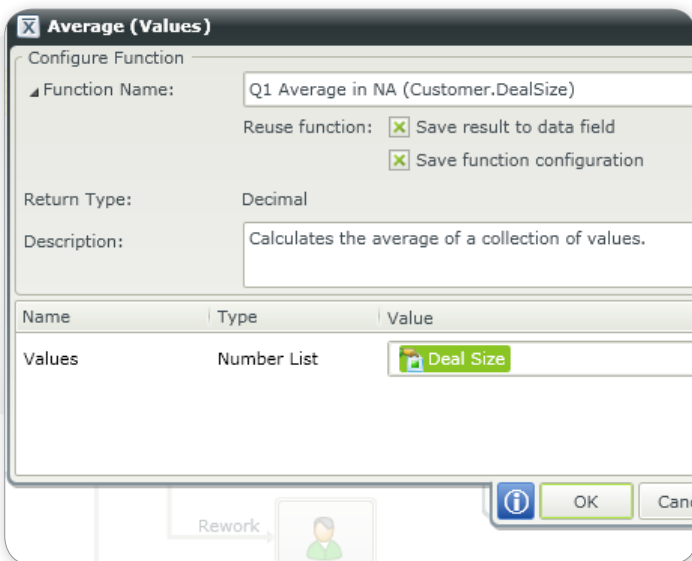


Web Services for SmartObjects

Build applications that interact with K2 SmartObjects and SmartObject data using K2's new Windows Communication Foundation services and RESTful service formats such as XML, JSON, or OData-compatible ATOM feeds. K2 Web Services for SmartObjects are automatically and dynamically created for SmartObjects.

PROCESS DESIGN

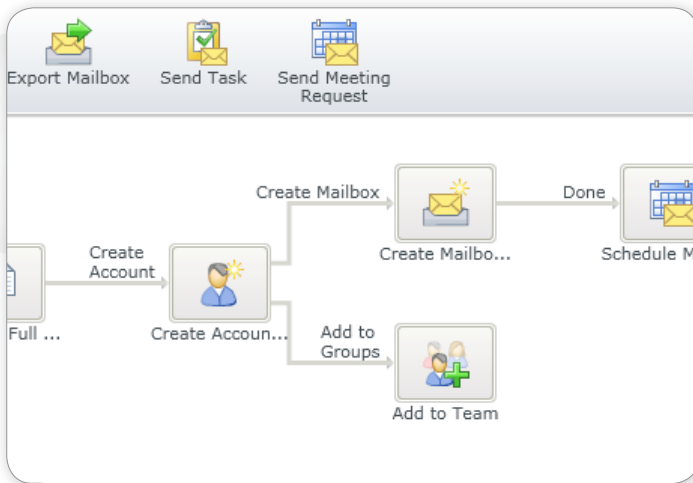
When software is easy to use, people use it. We've made improvements to K2 that ensure applications can be built and assembled quickly, without additional complexity.



Reusable Inline Functions

Save commonly used Inline Functions (and results) and reuse them across the same or multiple processes to decrease build time and improve process consistency. The Inline Function you used to calculate the average deal size in each region for your customer management solution, for example, can be used again when the executive team asks you to include the same logic in a new process for the finance team.

PROCESS DESIGN (CONT.)

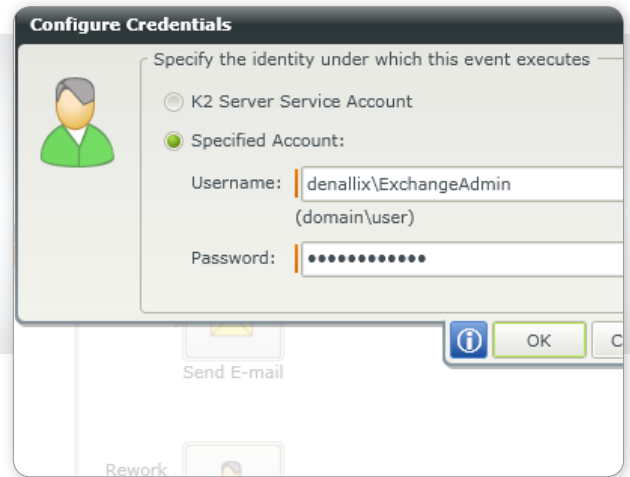


Optimized K2 Designer for SharePoint

It's always been a cinch to use, but the K2 Designer for SharePoint has an updated look and feel that makes it easier than ever to build SharePoint-based processes.

Elevated Permissions

Specify alternate credentials for those server-based tasks that require a specific level of permission. Need to build an employee review process that accesses salary information from a system that only three people in the company have access to and you're not one of them? Set up a "get salary" task to access the data using the CFO's credentials.



END-USER CAPABILITIES

End users have more ways to interact with K2 processes than ever. And with K2's world-class visibility and reporting capabilities, you'll see where you're doing well and where your efficiency can improve.



Mobile Access

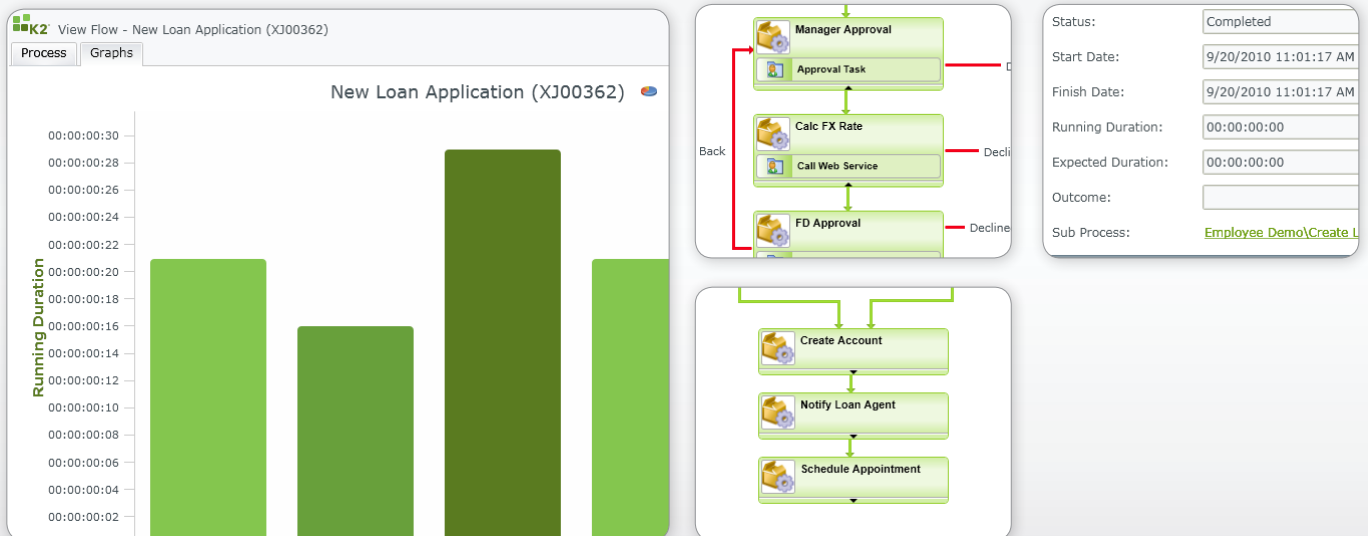
You're traveling for work so often that your co-workers in the office have forgotten what you look like. No problem. You can approve your employees' expense reports while sitting at the airport using K2's mobile apps for iPhone or Blackberry.



END-USER CAPABILITIES (CONT.)

Enhanced Visibility into Processes and Data

Use K2 View Flow to instantly see how long it takes on average to resolve each customer complaint, which steps in the process are the biggest bottlenecks and exactly which technicians are the most efficient with their time. K2 gives you a graphical view into the status of processes throughout your organization, as well as decisions made during each step.



K2 Process Web Parts

The help desk just told you they can't find the ticket you submitted almost six weeks ago, and you'll have to resubmit the request. With K2's improved process web parts you can see exactly when you submitted the ticket and who it's currently assigned to - no resubmission needed. K2 process web parts show you details of all process requests you've submitted and requests you're currently working on. The data can be filtered on criteria like submission date, process name and current status.

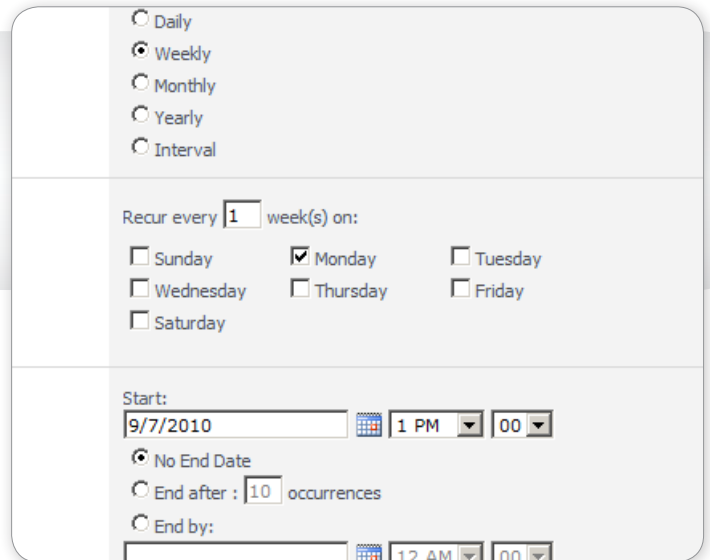


ADMINISTRATION AND PROCESS MANAGEMENT

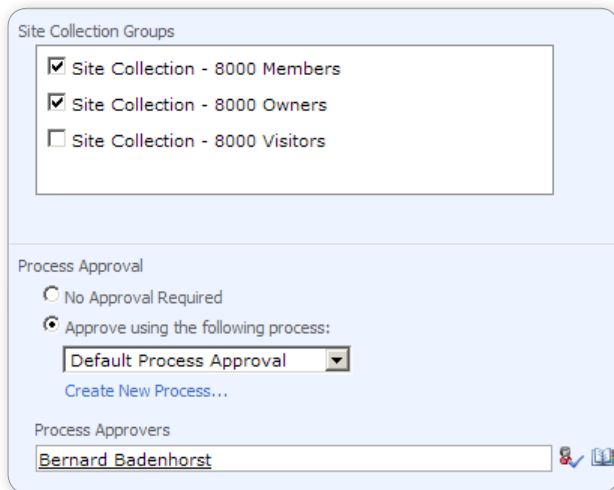
Process management enhancements give you the control to ensure processes run when you want and only with your approval.

K2 Process Scheduler

With K2's process scheduler, recurring processes, like monthly sales forecasting, can be set to automatically start on the first Tuesday of each month, for example, ensuring that you'll never miss a deadline again.



The screenshot shows the K2 Process Scheduler configuration interface. It includes radio buttons for frequency: Daily, Weekly (selected), Monthly, Yearly, and Interval. Below this is a section for recurrence: "Recur every 1 week(s) on:" with checkboxes for days of the week. Monday is selected. The "Start:" section shows a date of 9/7/2010 at 1 PM 00. There are also options for "No End Date", "End after: 10 occurrences", and "End by:".



The screenshot shows two configuration panels. The top panel, "Site Collection Groups", has three checkboxes: "Site Collection - 8000 Members" (checked), "Site Collection - 8000 Owners" (checked), and "Site Collection - 8000 Visitors" (unchecked). The bottom panel, "Process Approval", has radio buttons for "No Approval Required" (unchecked) and "Approve using the following process:" (checked). A dropdown menu shows "Default Process Approval" selected, with a "Create New Process..." link below it. The "Process Approvers" field contains the name "Bernard Badenhorst".

Administrative process approval

The marketing team at your business has created a new process to approve and manage content published to your company's public Web site, but instead of updating the content, the process is set to delete everything. Luckily, with K2's administrative process approval functionality, you'll catch the mistake and fix the problem before the process goes live and you're left with a Web site void of content. Feel comfortable letting business users create their own processes, knowing you'll have a chance to check them before they go live.

